

## Here's the Info You Requested on Restoring Your Expired Miles:

We're delighted that you wish to re-engage in the AAdvantage® program. To get you involved again, we have designed a Re-engagement Challenge – a set of activities created to introduce you to the program and to restore all or part of your expired miles, based on your participation.

First, register for the Re-engagement Challenge with AAdvantage Customer Service and pay the \$30 non-refundable registration charge (your credit card statement will serve as your registration receipt).

Once you're registered, you have 6 months from your registration date to complete the requirements listed below:

1. Subscribe to the AAdvantage eSummary™ and AAdvantage Promotions email **and remain opted-in to these two subscriptions for the duration of your Re-engagement Challenge**  
*In conjunction with your registration, you are also subscribed to receive these email messages if you haven't been receiving them already. These helpful subscriptions send you information on how you can earn more miles and provide a monthly summary of your activity and current mileage expiration date.*
2. Complete the following mileage earning activity within six months of your registration to restore the desired amount of miles:

Up to 50,000 Expired Miles	50,001-75,000 Expired Miles	75,001 Expired Miles or More
<ul style="list-style-type: none"><li>○ Earn 5,000 partner base miles*</li></ul> <b>OR</b> <ul style="list-style-type: none"><li>○ Earn miles for 1 round trip flight**</li></ul>	<ol style="list-style-type: none"><li>1. Earn 7,000 partner base miles*</li></ol> <b>AND</b> <ol style="list-style-type: none"><li>2. Earn miles for 1 round trip flight**</li></ol>	<ol style="list-style-type: none"><li>1. Earn 10,000 partner base miles*</li></ol> <b>AND</b> <ol style="list-style-type: none"><li>2. Earn miles for 2 round trip flights**</li></ol>

Seven to twelve days after your account shows you've completed the above requirements, we'll send you a confirmation email stating that the applicable expired miles have been restored in your account. If you restore part of your balance, then choose to continue on and restore the rest, you'll receive a second email once you've completed the additional mileage earning activities.

We wish you every success in restoring your expired miles and look forward to seeing you again!

Only miles that expired on or after December 31, 2002 in a current member's AAdvantage account are eligible to be restored.

**\* Partner Mileage Requirement:** Any AAdvantage partner or collection of partners may be used to earn the total required number of miles in your AAdvantage account. Visit [www.aa.com/earn](http://www.aa.com/earn) to see a list of AAdvantage partners. Any miles received from transactions through the buyAAmiles®, giftAAmiles®, shareAAmiles® and reactivateAAmilesSM programs, as well as bonus miles received through customer service bonuses or partner bonus offers, do not count toward this requirement.

**\*\* Flight Requirement:** Purchase a ticket and fly round trip on American Airlines, British Airways, Iberia, or Japan Airlines flight numbers (codeshares marketed by these carriers but operated by others are also eligible), earning miles in your AAdvantage account. You may mix outbound and return carriers